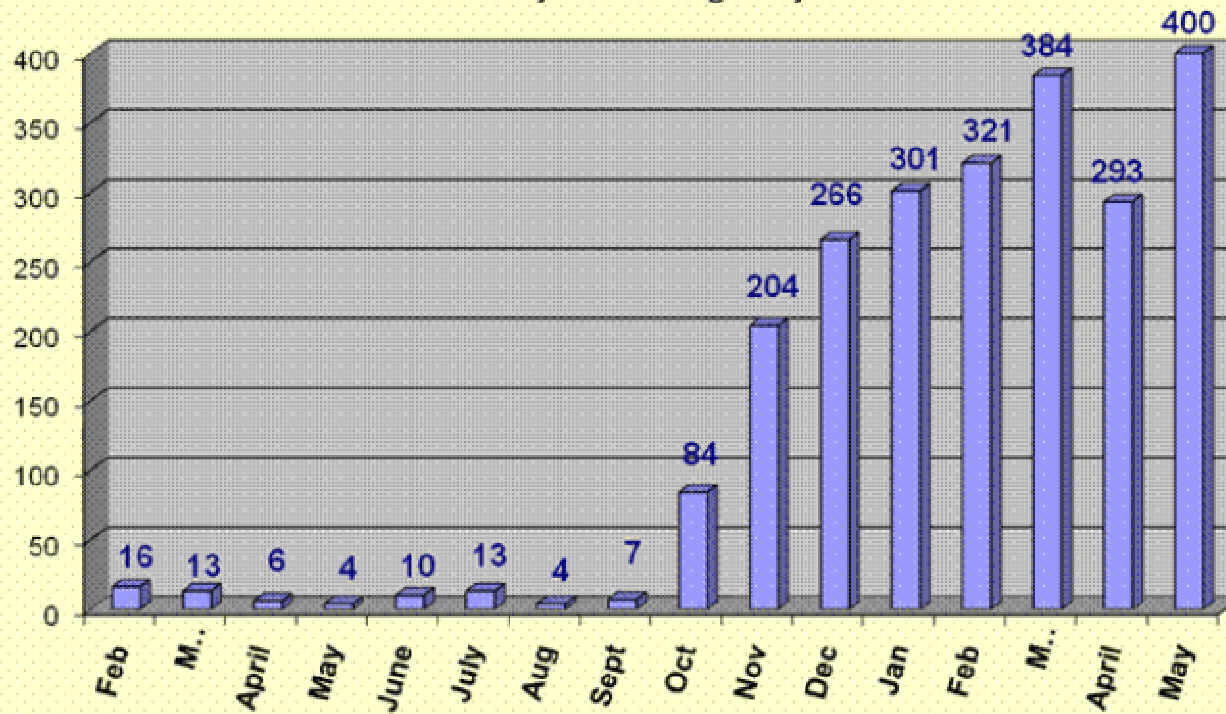
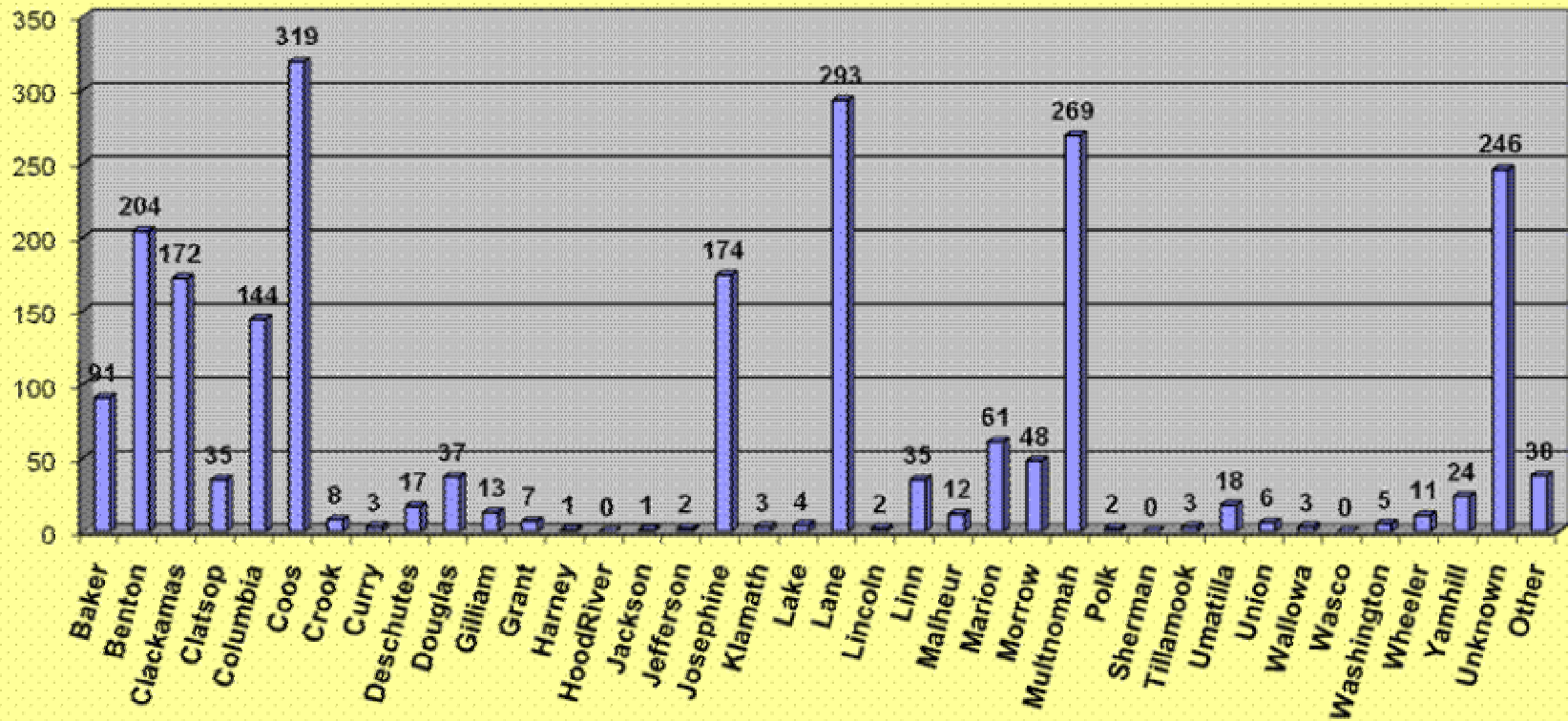


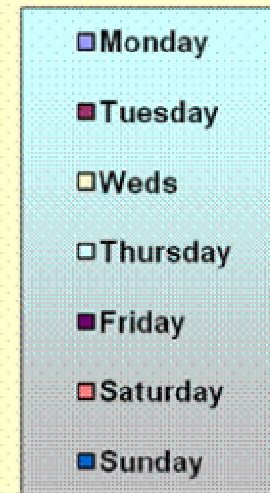
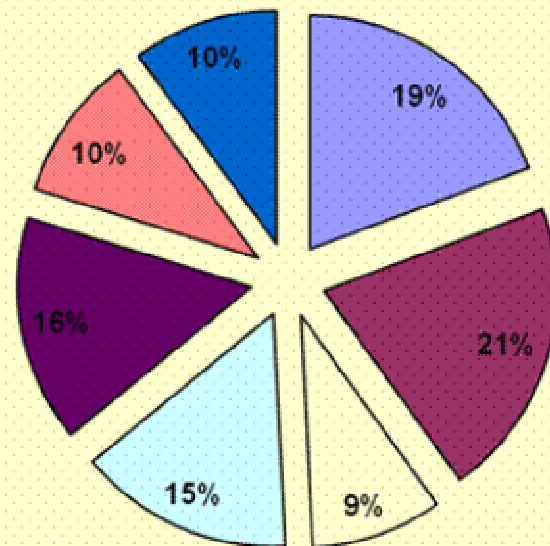
Total calls by Month  
February 2008 through May 2009



Warm Line Total Calls  
February 2008 through May 2009



Day of the Week Calls Received  
February 2008 through May 2009



Was the Call Helpful  
February 2008 through May 2009

